

5. SOOT FIRE



IN CASE OF SOOT FIRE
(ALSO IF IT HAS ALREADY BEEN
EXTINGUISHED) ALWAYS INFORM
THE EMERGENCY CENTRE!

If you detect soot fire in the smoke flue, close immediately the ash drawer and the door of the firebox. After soot fire and before the next use of the sauna let a chimneysweeper check the condition of the smoke flue and the sauna heater.

6. FREQUENTLY ASKED QUESTIONS

The sauna heater is drafting poorly

- The sauna heater has not been used in a long time; the smoke flue and sauna heater are damp.
- The sauna heater is not receiving sufficient air; there is a downdraft in the sauna caused by ventilation. Underpressure can be caused for example when the kitchen hood is used.
- The sauna heater has not been cleaned in a long time.
- The ash drawer is closed or full of ashes.
- Leakage in the connective flue.

The sauna does not heat up properly

- The firewood is damp.
- The sauna heater has insufficient power.
- The sauna heater or smoke flue is drafting poorly.
- The stones of the sauna heater are dirty or crumbling or stacked too tight.
- There are too many stones or there are too many small stones.

The sauna heater smells

- The sauna heater has not been properly heated the first time it was done.
- The stones of the sauna heater were not washed

before loading.

- Fats or other dirt has accumulated on the stones.
- Steam water is not clean.

7. WARRANTY

Pursuant to consumer protection legislation Narvi Black sauna heaters' warranty period is two years. The warranty covers normal family use provided use, installation and maintenance meet the requirements stipulated in the instructions.

The warranty period starts from the moment that the goods are delivered to the end user. The supplier is not liable in any way for the defects within the framework of the warranty or other defects that appear later than two (2) years after the delivery of the goods to the client.

The supplier may decide to either repair the defective goods or replace the defective goods at its own direction. The warranty does not cover possible transport, unloading or installation costs or other similar costs. A receipt from the company selling the product serves as proof of warranty.

The client must check the goods immediately after delivery. The client must submit a written notice of claims to the supplier within two (2) weeks of discovering the defect or the moment when the defect should have been discovered.

Use only accessories approved by the manufacturer with this product. Failure to comply with the manual or fire safety regulations can result in a fire or damage to the sauna heater. More detailed information about the fire safety regulations can be obtained from the regional branch of the rescue board, for instance.

The product shall be carefully inspected. Improper use of the product is for instance wrong adjustment of the draft, too big quantity of firewood burnt in the firebox, too long heating time, wrong arrangement of stones (too much or too tight) and use of salty water (for instance sea water). The warranty does not cover damages caused by improper use of the sauna heater.